

Direct Payment

Never miss another early pay discount!

Direct Payment is available to all our customers at no charge. Simply complete the form at the bottom of the page, return it to us, and we'll do the rest.

Direct Payment is an easy way to simplify your life, with the added benefit of making sure you always get the prompt payment discount. You can't beat the convenience—no more watching the calendar, searching for postage or trekking to the office during inclement weather.

Here's how it works

- As usual, you'll receive your bill on the first of each month.
- You'll have plenty of time to look over your bill and speak to us if you have any questions before your payment is made.
- On the 12th of each month, your checking account will be debited for the discounted amount due.

It couldn't be easier. It saves you time and you never have to worry about receiving your early pay discount again—it's automatic!

Now you can pay your monthly electric bill without the bother of writing a check, mailing an envelope or stopping by our office. Just sign up for Direct Payment, and we will automatically deduct your payment from your checking account each month.

Frequently Asked Questions

- Q. When does it start?
- A. After you sign up, it starts with your next bill. You will see a note on your bill, "Do not pay, auto debit on 12th"
- Q. What if I think my bill is incorrect?
- A. You have until noon on the eighth to call us to dispute the bill before the payment is deducted from your account on the twelfth.
- Q. Can I cancel Direct Payment?
- A. Yes. You can cancel the program at any time by either calling us, notifying us in writing, or dropping by our office. Please notify us before noon on the eighth of the month if you wish to cancel a specific payment.
- Q. If I already pay my bills online through a third party payment service like Bank of America Online Banking, why should I change?
- A. When you pay your bill through a third party payment service, you may think that it is a direct electronic transfer; however, it is not. These services issue checks that need to be manually processed, costing us time and money. Also, many services charge a transfer fee, while ours is free. Our Direct Payment program is an actual electronic transfer from your checking account to our bank account.

Office Hours:

Mon. 7:30 a.m.–7 p.m.

Tues. 7:30 a.m.–4 p.m.

Fri. 8 a.m.–1 p.m.

Sign up for Direct Payment Today

To sign up for Direct Payment, complete this form and return it

(with a voided check) to our office at 23 Station Ave., Groton, MA 01450.

Customer Name _____

Address _____ Phone number _____

Groton Electric Account Number (located to the right of your address on the bill) _____

Financial institution _____ Routing Number _____

Checking Account Number _____

Signature _____ Date _____

☐ I agree to establish debit payment from my checking account beginning with my next bill. I authorize the Groton Electric Light Department to instruct my financial institution to make payments directly from the account indicated on this form. I understand that I will control the payments, and that if I wish to discontinue this service I may simply notify Groton Electric at any time.

For office use only:

Name _____

Acct.# _____

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The 40 Municipal Electric Utilities
of Massachusetts



Groton Electric Light

www.grotonelectric.org